

Foundatia Technologies™ Systems Monitoring and Management Solutions

Optimize performance and improve system availability while enhancing end user experience with Foundatia Technologies Systems Monitoring and Management Solutions

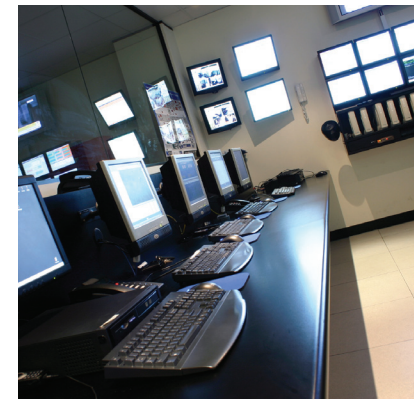
Did you know more than 50% of system outages can be proactively fixed by using basic monitoring with proper notification and escalation practices?

Foundatia Technologies delivers real-time monitoring, alerting and reporting of critical technology and network infrastructure designed to reduce server downtime and keep your business up and running at maximum efficiencies. Our goal is to mitigate unexpected downtime and loss of productivity with proactive system monitoring and health checks. Our team of knowledgeable and experienced engineers are available with 24x7x365 support to ensure your core IT assets are always available and connected.

Providing comprehensive tools that automate monitoring tasks, Foundatia Technologies Systems Monitoring and Management Solutions include notifications, escalations, acknowledgement, graphing, reporting and much more. These tool sets focus on managing anti-virus, patching, security scans and asset management, all while keeping updated with the latest compliance guidelines such as PCI and SAS 70.

Benefits of Foundatia Technologies Systems Monitoring and Management Solutions include:

- ✓ Alerting your organization when issues arise in order to improve and sustain high availability and enhance the end user experience
- ✓ Improving your organization's ability to recover from system failures quickly and efficiently in order to reduce costs
- ✓ Allowing your organization to perform proper capacity planning based on real utilization statistics so you can be proactive and prevent downtime
- ✓ Full support of operating systems, databases, e-mail, networks and managed storage



Systems Monitoring and Management Solutions Service Levels:

Standard Infrastructure Support	Silver	Gold	Premier
6 a.m. - 10 p.m. Monday-Saturday Support	✓	✓	✓
E-mail and Web Trouble Ticket System	✓	✓	✓
Project/Task Tracking	✓	✓	✓
Network Operating Center	✓	✓	✓
IT Information Portal	✓	✓	✓
Security Alert Notification	✓	✓	✓

Features	Silver	Gold	Premier
24x7 Event Notification - e-mail, pagers or cell phones	✓	✓	✓
Central Monitoring Server (CMS)	✓	✓	✓
Web Interface for Visibility and Management	✓	✓	✓
Technical Support for Performance Issues	✓	✓	✓
Network Configuration Tracking	✓	✓	✓
Firewall Patching and Updates	✓	✓	✓
DHCP Server	✓	✓	✓
Number of Users	50	500	Unlimited
IPSEC VPN Peers	10	200	600
VPN Clients	10	50	150
Standard IDS/IPS	✓	✓	✓
Advanced IDS/IPS		✓	✓
Basic Load Balancing		✓	✓
Security Scans		✓	✓
Advanced Load Balancing			✓
Quality of Service			✓
Event Log Security Monitor			✓
Centralized Event Log Collection			✓

For more information on Foundatia Technologies System Monitoring and Management Solutions, contact your account representative or visit us at www.foundatia.com

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BUILDING A FOUNDATION OF IT STRENGTH
 EVERYDAY